

Booking Form

Departure Date

Title	First Name	Last Name	Nationality [As Passport]
Date of Birth	DD/MM/YYYY	Passport Number / Expiry Date / Place of Issue	Single Room [Please Tick]
/	/		
Title	First Name	Last Name	Nationality [As Passport]
Date of Birth	DD/MM/YYYY	Passport Number / Expiry Date / Place of Issue	Single Room [Please Tick]
/	/		
Title	First Name	Last Name	Nationality [As Passport]
Date of Birth	DD/MM/YYYY	Passport Number / Expiry Date / Place of Issue	Single Room [Please Tick]
/	/		
Title	First Name	Last Name	Nationality [As Passport]
Date of Birth	DD/MM/YYYY	Passport Number / Expiry Date / Place of Issue	Single Room [Please Tick]
/	/		

Accommodation may be on a "twin" or "double" basis. Please let us know if you require accommodation to be on a twin basis.

- i** It is a condition of joining the tour that you must be fully insured against medical and personal risks
- i** You are advised not to book your flights until you have received your Booking Confirmation from us

Address of first person named to whom all correspondence will be sent [including postcode]

Home telephone

Other telephone

Email :



Tours and supplements

Persons Subtotal [£]

Tours and supplements	Persons	Subtotal [£]

Payment by [Please Delete]

[cheque] [maestro] [visa] [mastercard]

Cheques made payable to **Lionscape Indus Ltd**

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Valid from Expiry date Issue number

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Name of cardholder

Deposit [Please Tick Type] Standard Special

£ 20% 20%

The type of deposit required is shown with the specific itinerary. Please see our Booking Conditions for full details.

Final balances paid by credit card are subject to a 2% commission charge. Debit cards are exempt. There are no charges on deposit payments made by credit card.

Total

£

On behalf of the person[s] included on this form I agree to the Booking Conditions as stated.

Signature :

Any other information or requests

When completed please return to **Lionscape, PO Box 9846, Nottingham NG4 9DQ United Kingdom**

Prices may be subject to change. Please see our website www.lionscape.co.uk for special offers and latest prices.

lionscape indus ltd registered in England no. 7109961

Registered Office The Poynt, 45 Wollaton Street, Nottingham NG1 5FW

Directors P J Cooper & L M Cooper

BOOKING CONDITIONS

Please read these Booking Conditions carefully. They contain important information about your holiday contract.

1. YOUR CONTRACT

On booking you will enter into a contract with Lionscape Indus Limited, trading as "Lionscape" and "Lionscape Indus" at PO Box 9846, Nottingham NG4 9DQ, referred to as "we" or "us" in this contract. By signing the Booking Form you are agreeing to accept all of the Booking Conditions and accepting that you have the authority to bind all members of your party to these Booking Conditions. A binding contract only comes into force when we issue our Confirmation Invoice after we have received your completed Booking Form and deposit. You are advised not to book any flights until your holiday has been confirmed. It is essential that you check the travel details on the Confirmation Invoice and inform us immediately if any information on it appears to be incorrect or incomplete as it may not be possible to make changes later.

2. PAYMENTS & CANCELLATIONS BY YOU

[A] Where the holiday requires a **Standard Deposit**, a deposit of 20% is required and should be sent with the completed Booking Form. This deposit is non refundable in the event of cancellation by you. The balance of the tour cost is due 8 weeks prior to departure date. If the booking is made less than 8 weeks before departure, the full amount is due on booking. Should the final payment fail to reach us in time, we reserve the right to cancel the booking without refund. You may cancel your booking at any time in writing, effective of the day we receive it. If you cancel the booking less than 8 weeks prior to departure there will be a cancellation charge equal to 50% of the tour cost. If you cancel the booking less than 4 weeks prior to departure there will be a cancellation charge equal to 100% of the tour cost.

[B] Where the holiday requires a **Special Deposit**, a deposit of 20% is required and should be sent with the completed Booking Form. This deposit is non refundable in the event of cancellation by you. The balance is payable 12 weeks before the tour. If the booking is made less than 12 weeks before departure, the full amount is due on booking. Should the final payment fail to reach us in time, we reserve the right to cancel the booking without refund. You may cancel your booking at any time in writing, effective of the day we receive it. If you cancel the booking less than 12 weeks before the tour there will be a cancellation charge equal to 50% of the tour cost. If you cancel the booking less than 6 weeks before the tour there will be a cancellation charge equal to 100% of the tour cost.

[C] Payment to us must be in UK £ and you are responsible for any bank charges incurred. If you pay the balance of your holiday by credit card a 2% commission charge is payable. Debit cards are exempt.

3. AMENDMENTS & CANCELLATIONS BY US

[A] PRIOR TO TRAVEL

Our holiday advertisements may be subject to change over time. The itineraries as listed on our website www.lionscape.co.uk at the time of your booking are those applicable to you. In exceptional circumstances we may have to make changes to your holiday after booking. If the change is minor we will do our best to notify you in advance, but are not obliged to do so and no compensation is payable. A minor change is any change other than a major change. We reserve the right to use accommodation of a similar or higher standard as required. If the change is major e.g., a change of destination or to a lower standard of accommodation for the whole or a major part of your holiday, we will notify you of the changes as soon as practical and offer you the choice of (i) accepting the changes (ii) arranging an alternative holiday or (iii) cancelling your holiday. In addition, we will pay you compensation unless the change has been caused by force majeure.

Weeks before departure	Compensation per person
2 or less	£70
4 or less	£50
6 or less	£30
More than 6	Nil

[B] CHANGES DURING YOUR HOLIDAY

If we are unable to provide a significant part of your holiday whilst you are away, suitable alternative arrangements will be made for you at no extra cost. This does not apply to minor changes in itinerary, accommodation or transportation.

[C] WILDLIFE PARKS & MOUNTAIN REGIONS

The type of travel being offered requires flexibility and must allow for alternatives. The outline itinerary should be taken as an indication of what the trip may accomplish, and not as a contractual obligation. The itinerary may be subject to change without notice due to local circumstances such as changes in the park regulations.

[D] CANCELLATION BY US

We hope we will never have to cancel your holiday. Occasionally this may happen and we reserve the right to do so, particularly when considering the effects on your safety of any events at your destination and any advice from the UK Foreign Office. We will attempt to offer an alternative holiday at similar standards, or provide you with a full and prompt refund.

[E] FORCE MAJEURE

We cannot accept responsibility for events classed as force majeure. Force majeure is unusual and unforeseen circumstances beyond our control, the consequences of which neither we nor our suppliers could avoid, examples of which are war, riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disaster, fire or adverse weather conditions, level of water in rivers or other similar events beyond our control, either actual or threatened.

4. GROUP TOURS AND UNDERBOOKING

For Group Tours the maximum number per tour will be specified in our advertisements. This number will not be exceeded under any circumstances. There is no minimum number, so once confirmed Group Tours will not be cancelled due to underbooking.

5. PRICES & SURCHARGES

Prices quoted in our advertisements may be subject to change at any time until your booking is concluded. Prices quoted are based on known costs at the time of booking. Surcharges will only be made as a result of subsequent changes in the local costs of hotels and lodges, fares, entrance fees to monuments and parks, and taxes. If this is less than 2% of the tour cost there will be no surcharge. There will be no surcharge levied as a result in exchange rate movements, nor any surcharge levied within 30 days of travel. If any surcharge would increase the cost of your holiday by more than 10% you may cancel and receive a full refund. You have 14 days from the issue date printed on the Surcharge Invoice to tell us if you wish to cancel your holiday. This clause does not apply to Private Elephant Hire.

6. PRIVATE ELEPHANT HIRE

[A] Where the price of a holiday (either standard or tailor made) includes a given number of days private elephant hire, the price to you will have been calculated using the current costs listed by the relevant park at the time. If these costs increase: (a) where the cost increase is less than 20% there will be no surcharge to you; (b) where the cost increase is more than 20% you will have the choice between either (i) paying the increase, or (ii) taking a number of days hire that would be equivalent to the original cost of the elephant hire.

[B] Elephant hire is subject to availability. Booking in advance will guarantee the elephant most of the time, but there may be occasions where the park authorities allocate the elephants to other duties e.g., keeping watch on a "problem" tiger. If a day is missed under these circumstances the cost of the elephant will be refunded to you.

7. OUR RESPONSIBILITIES TO YOU

[A] STANDARD OF SERVICE

When we issue our Confirmation Invoice, we agree to operate your holiday in the way stated in our advertisements and Booking Conditions. We will take all reasonable care to prepare and supply your holiday at the highest possible standards of comfort and safety. It is the requirements and standards of the country where the services are provided that apply to those services, not those of the UK.

[B] COMPENSATION

We will pay reasonable compensation if the holiday is not of the standard described or contracted for by you. This compensation will be limited to no more than the price of the holiday of the person affected. Our liability to you does not apply if you or any member of your group is at fault; if the failure is the fault of someone else not connected with providing the services which form part of our holiday contract with you; the failure is due to any unusual or unexpected circumstances beyond our control, which we could not have avoided even if we had used all care

possible; or the failure is due to any event which we or the supplier of any service could not help, expect or prevent.

[C] INTERNATIONAL CONVENTIONS

Where a claim arises out of loss or damage suffered during the course of air travel, rail travel, sea travel, road travel, or hotel accommodation, our liability and/or the amount of compensation you will receive will be limited in accordance with the provisions of any International Convention.

[D] ACCEPTANCE OF LIABILITY

Any acceptance of liability is subject to you agreeing to assign to us your rights against any third party responsible for the events leading to your claim and to you affording to us all necessary assistance in pursuing that claim.

8. YOUR RESPONSIBILITIES TO US

[A] SPECIAL REQUESTS

If you have special requests, you should inform us of such requests prior to departure. We will advise the relevant supplier of your requirements, but we cannot guarantee that such requests will be met. Furthermore, we have no liability to you if such requests are not met.

[B] PASSPORTS, VISAS, DOCUMENTATION & INFORMATION

It is your responsibility to be in possession of a valid passport and all visas and documents required for the trip. We will ask you for certain information that we need in order to finalise your travel arrangements and it is your responsibility to provide us with such information promptly. We cannot accept any liability if you are refused entry onto any transport or into any country or location due to failure on your part to carry correct documentation or provide us with information. All information and advice given by us regarding visas, vaccinations, climate, clothing, baggage etc., is given in good faith.

[C] ACCEPTABLE BEHAVIOUR

At all times the decision of the tour leader and guides will be final on all matters likely to endanger the safety and well being of you or the group. You must at all times comply with the laws and customs of the country being visited. The collection of plants, insects, and other living specimens from the natural world, and artefacts from cultural sites, is not allowed. The tours are intended to view and photograph wildlife and cultural sites, not disturb them. Should you not adhere to these conditions your holiday may be terminated without any legal claim against us.

[D] INSURANCE

It is a condition of booking our tours that all passengers be covered by appropriate travel insurance. This must cover personal accident, medical expenses, loss of effects, repatriation costs (including air evacuation), and all other expenses that might arise as a result of loss, damage, injury, delay or inconvenience.

9. RISK

You acknowledge that the nature of some of the tours that we offer can involve a significant amount of inherent risk due to the places visited and the activities involved on those tours. We promise to use reasonable skill and care when performing our obligations in order to minimise those risks where possible.

10. ACTIVITIES NOT ARRANGED BY US

We cannot accept responsibility for any services that do not form part of your itinerary where we have not agreed to arrange them. This would include excursions or services provided by your hotel and other suppliers when arranged independently by you.

11. COMPLAINTS & CLAIMS

If you have any complaint whilst on holiday you must immediately inform your tour leader, our local representative or us directly in the UK and we will do our best to remedy it. If we are unable to do so, the complaint should be submitted in writing within 28 days of your return to the UK and we will do our best to reach a settlement with you.

12. JURISDICTION

Your contract with us and any matters arising from it shall be exclusively subject to English law and to the exclusive jurisdiction of the Courts of England and Wales. The failure of any of the above conditions will not affect the validity of the other conditions or the contract as a whole.

Lionscape Indus Limited

Registered in England No. 7109961

At: The Poynt, 45 Wollaton Street, Nottingham NG1 5FW

Directors: P J Cooper & L M Cooper